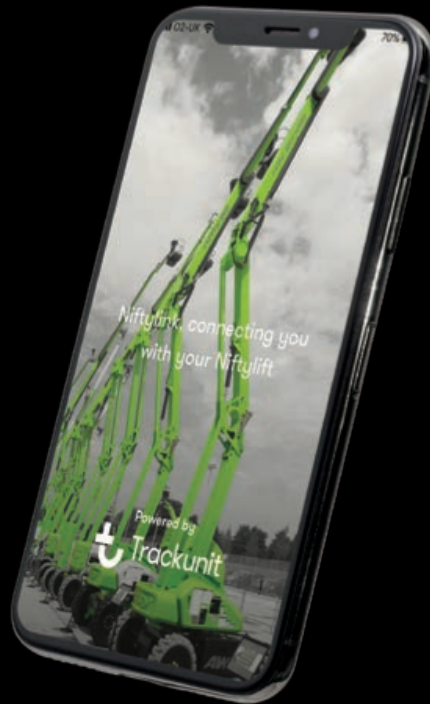


niftylift



Niftylink[®]
Go



Smart. Connected. Efficient.

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Logging into the Niftylink Go App



Forgot password

HireServiceTechnician

.....

Remember credentials

Login



Forgot your password?

Enter your username below to reset your password.

Username

Reset password



1. Download the 'Niftylink Go' app from the App Store (Apple Devices) or Google Play (Android Devices)
2. Open the 'Niftylink Go' app on your handheld device
3. Enter your Username and Password
4. Select 'Login'

Forgotten your Password?

1. If you have forgotten your password, select 'Forgot password' and you will be taken to the right-hand screen pictured above
2. Enter your Username
3. Select 'Reset password'
4. You will be sent an email with instructions on how to reset your password

Niftylink Go Toolbar

When you login to the Niftylink Go app, you will be presented with this screen. The Niftylink Go Toolbar is always visible on the 'Attention', 'Nearby' and 'Following' screens.

1. My Account

Select to view 'Terms and conditions', 'Acknowledgements' and to logout of the Niftylink Go app.

2. Search

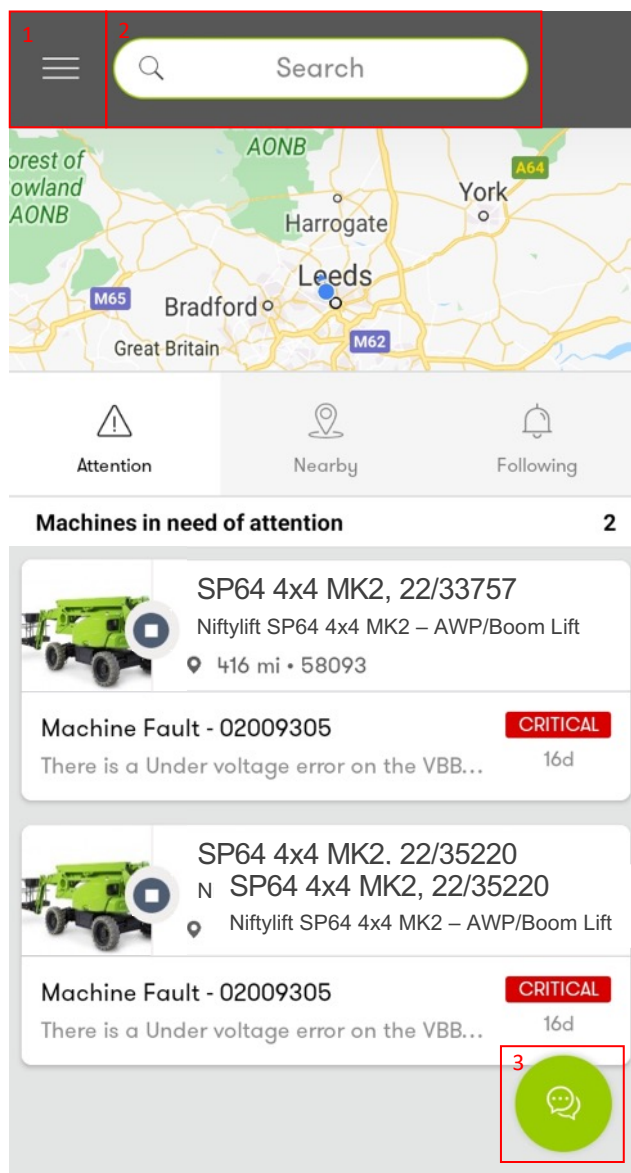
Select 'Search' to use the search function of Niftylink Go.

For information on how to use 'Search', [see page 4](#).

3. Messages

Select to view messages around all your machines.

For information on 'Messages', [see page 5](#).



Search

SP64

Before search

1. Search Bar

Select this bar and type the machine(s) you are looking for, e.g. SP64 if you are only looking for Niftylift SP64 machines.

2. Saved searches

Select to view any searches again that you have saved previously.

3. Filters

Filter your searches, e.g. only include AWP/Boom lift machines in your search.

After search

SP64 2x4 MK2, 22/42618

4. Save your search

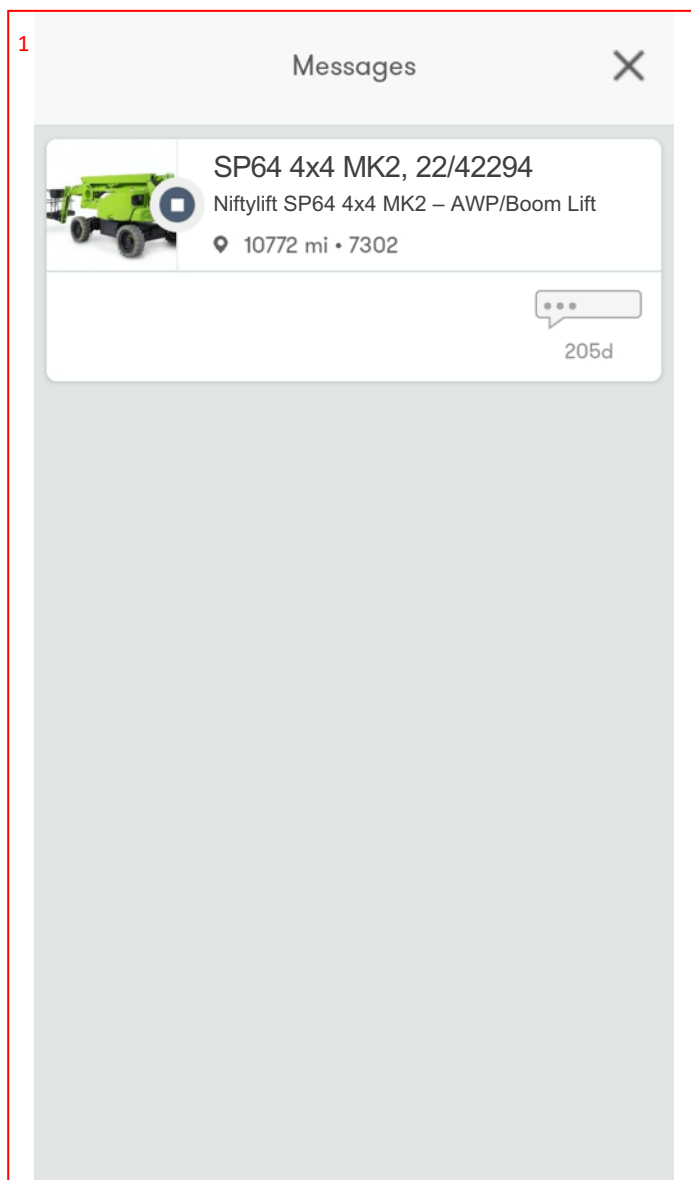
After you have made your search, select the green star if you want to save the search criteria to use again later.

5. Map View

Select to view all the machines from your search on a map.

Messages

All machine messages

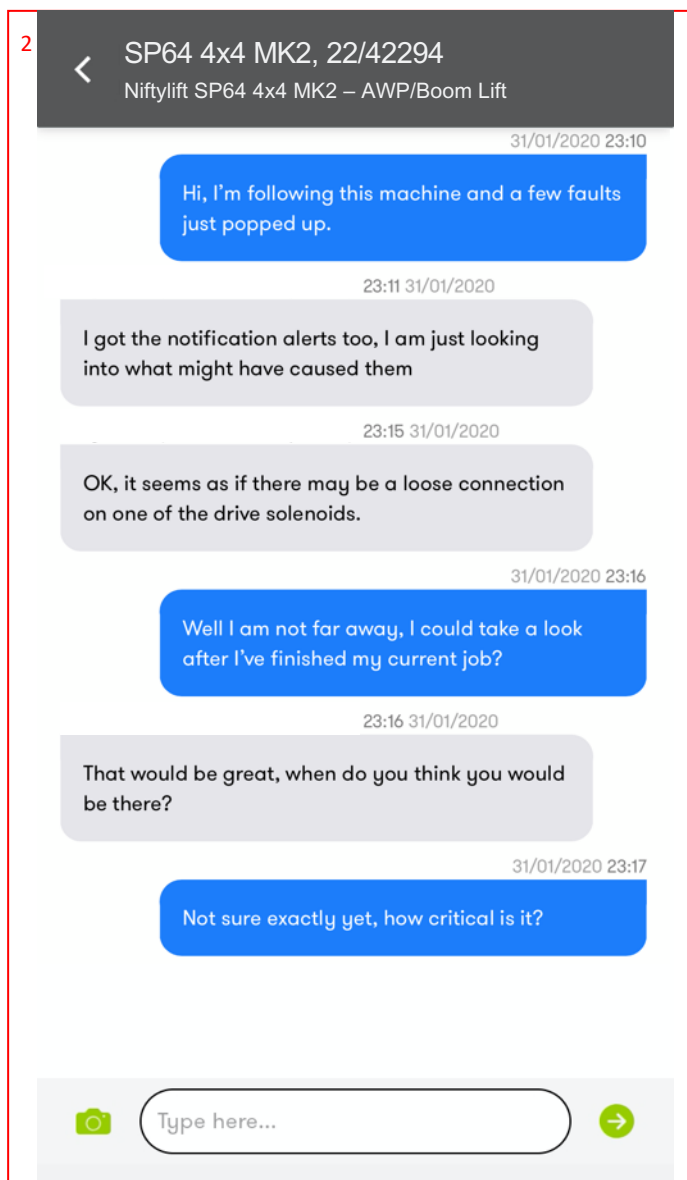


1. Messages

Displays all machines that have messages. Machines with the most recent messages will be at the top of the list.

Select a specific machine to view the 'Individual machine messages'.

Individual machine messages



2. Individual machine messages

See all messages that have been sent around a specific machine.

When sending messages, you can attach photos or videos by selecting the camera icon in the bottom left corner of the screen.

Attention List

1. Attention

Select to view all machines in need of attention.

2. Map

Map which displays the location of all machines in need of attention.

Select the map to view in full screen.

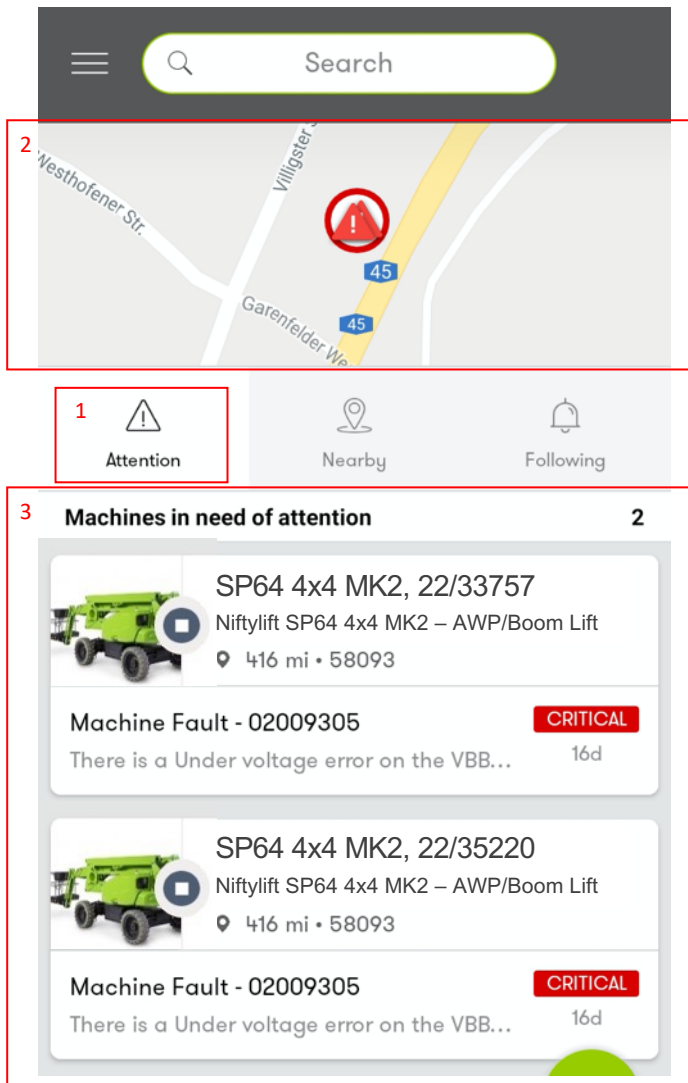
3. Machines in need of attention

List of all machines in need of attention.

Includes the following information on each machine:

- Machine model
- Machine name
- Brand
- Machine type
- Distance from your current location
- Fault code
- Criticality of fault (Critical or Low)
- Number of days since the event occurred

Select a specific fault to view how to resolve it.
See [page 10](#) for more information about 'Machine Faults'.



Machine Location

1. Nearby

Select to view all machines within a set distance of your current location.

2. Map

Map which displays the location of all machines within a set distance from your current location.

Select the map to view in full screen.

3. Set distance

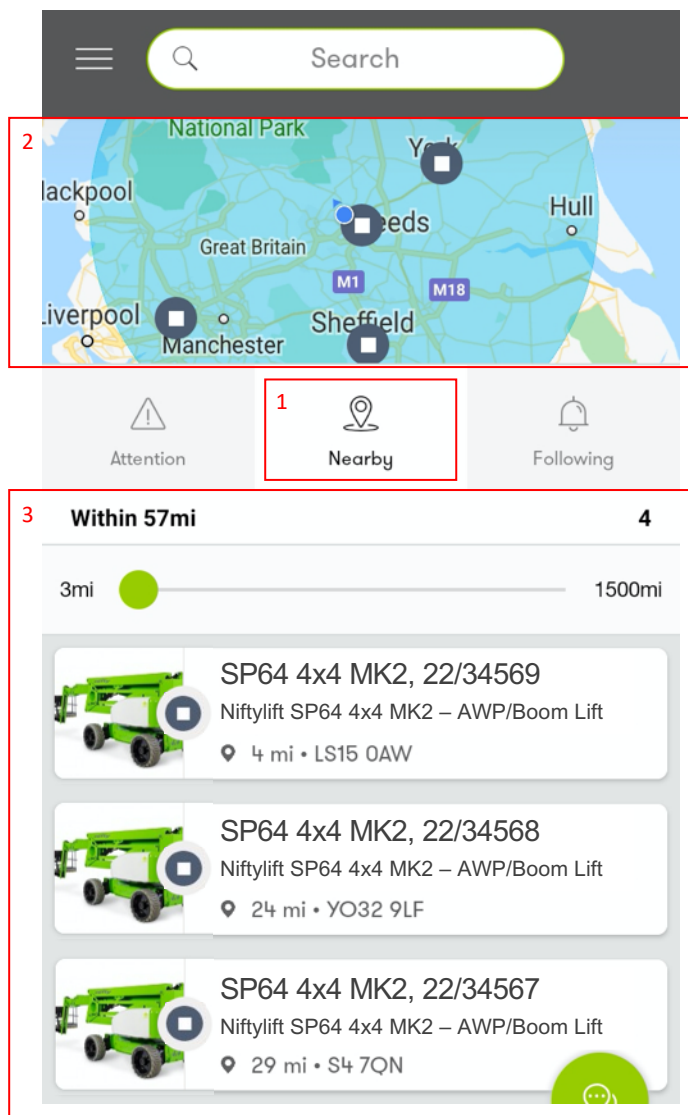
Move the green dot between 3-1500 miles to only view machines within a set distance of your current location.

Includes the following information on each machine:

- Machine model
- Machine name
- Brand
- Machine type
- Distance from your current location
- Postcode of where the machine is located
- Fault code (Only if there is an active fault)
- Criticality of fault (Only if there is an active fault)

Select a specific machine to view its data.

See pages 9-13 for more information about 'Machine Data'.



Following

1. Following

Select to view all machines that you are 'Following'.

See [page 9](#) to find out how to follow a machine.

2. Map

Map which displays the location of all machines that you are currently 'Following'.

Select the map to view in full screen.

3. Followed by me

List of all the machines that you currently follow.

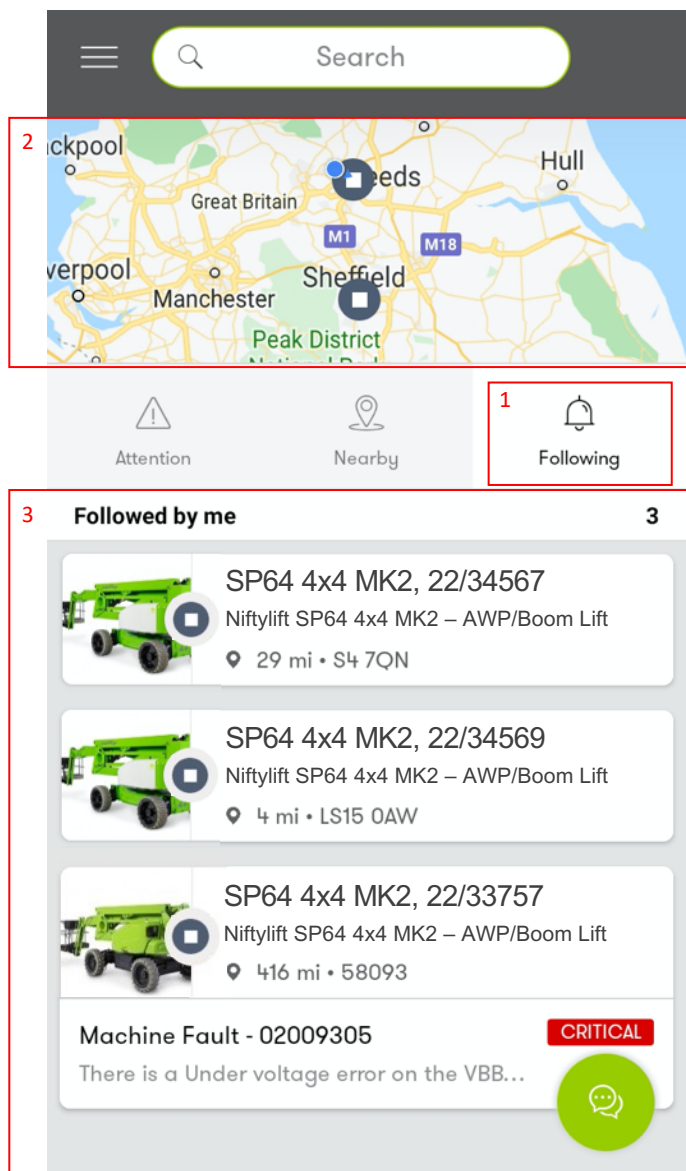
Includes the following information on each machine:

- Machine model
- Machine name
- Brand
- Machine type
- Distance from your current location
- Postcode of where the machine is located
- Fault code (Only if there is an active fault)
- Criticality of fault (Only if there is an active fault)

You will receive a notification if any faults occur with machines you follow.

Select a specific machine to view its data.

See [pages 9-13](#) for more information about 'Machine Data'.



Machine – Events

1. Follow machine

Select this icon to add this machine to your 'Followed by me' list. When you are following a machine this icon will be green and display a tick.

To view information about 'Following' machines [see page 8](#).

2. Events

Select to view all the 'Events' that the machine is currently experiencing, e.g. Low machine fault.

3. Machine information

Select to view the following machine info:

- Brand
- Machine type
- Machine model
- Year of production
- Serial number (VIN)
- Unit serial number
- Telematic maturity score

4. Acknowledge

Select to indicate to anyone using the Niftylink Go app or Niftylink Manager that you are working on this machine.

5. Report issue

If you discover additional issues that haven't been picked up by Niftylink you can report them on the app, e.g. if there is damage to the machine.

When reporting you can include the following information:

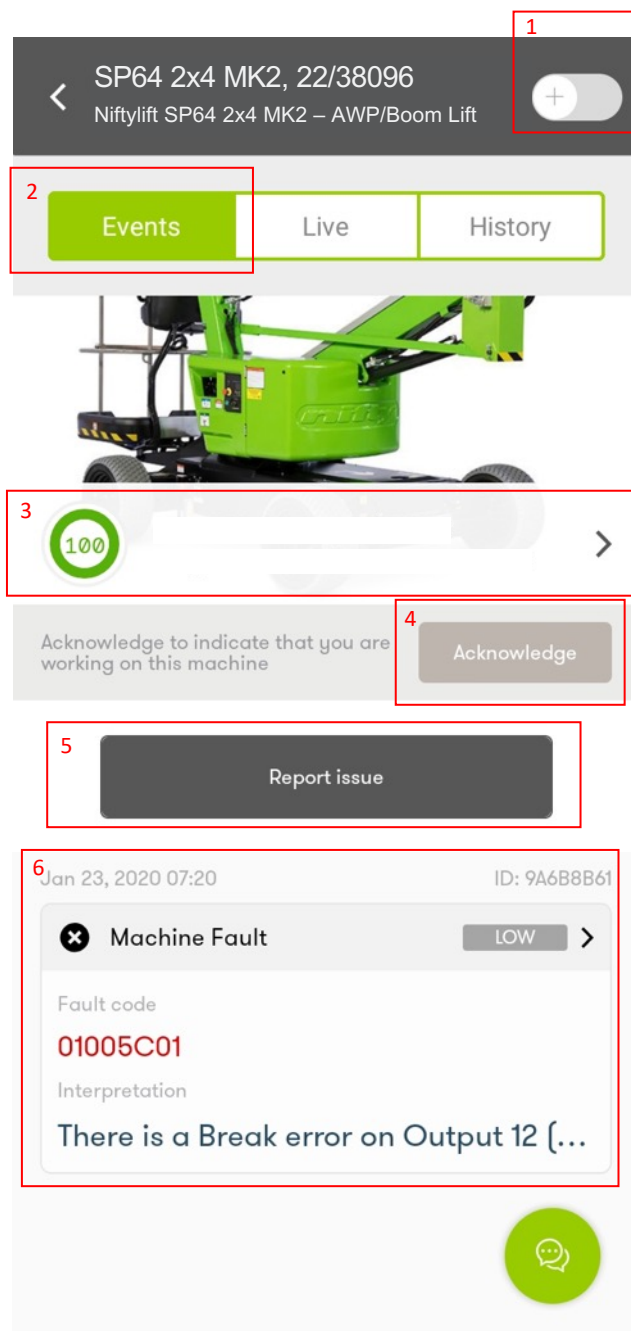
- A title for the issue
- A description of the issue
- Whether or not it is a 'Critical' issue
- Visual documentation of the issue, e.g. photos

6. Machine Faults

A list of all the 'Machine Faults' currently affecting the machine.

Select a specific fault to view how to resolve it.

[See page 10](#) for more information about 'Machine Faults'.



Machine – Machine Fault

1. Machine Fault

This section displays all the important information about the 'Machine Fault' including:

- Criticality of the fault (Critical or Low)
- Fault code
- Description of the fault
- Date & time of the fault
- Recommendation on how to resolve the fault

2. See what happened last

View the value of any advanced data parameter at the time at which the fault occurred.

3. Compare with

Compare the value of an additional advanced data parameter at the time at which the fault occurred.

SP64 2x4 MK2, 13/38096
Machine Fault

1 Jan 23, 2020 07:20 ID: 9A6B8B61

LOW

Machine Fault

Fault code
01005C01

Interpretation
There is a Break error on Output 12 (Extended Side - PIN 6) of the PLC.

First seen
Jan 23, 2020 07:20

Recommended solution
SP34 NE/LE - Sounder Enable (SND),
SP45/50 NE - Sounder Enable (SND),
SP64 - Sounder Enable (SND)

2 See what happened last

ACT-01-Machine Active ▼

07:19

3 Compare with:

Select a graph ▼

Machine – Live Status

1. Live

Select to view the machines activity during the day.

2. Machine info

Select to view the following machine info:

- Brand
- Machine type
- Machine model
- Year of production
- Machine name
- Unit serial number
- Telematic maturity score

3. Machine activity

Displays the % of the day that the machine has spent Working, Idle or Stopped.

4. Working time

Displays time from first activity to last activity on the day and the time that the machine has been active in total today.

5. Insights

Displays cleansed and structured data from different connectivity set-ups, e.g. Fuel Level, Engine Hours and Altitude.

6. Advanced Sensors

A list of all the machines sensors.

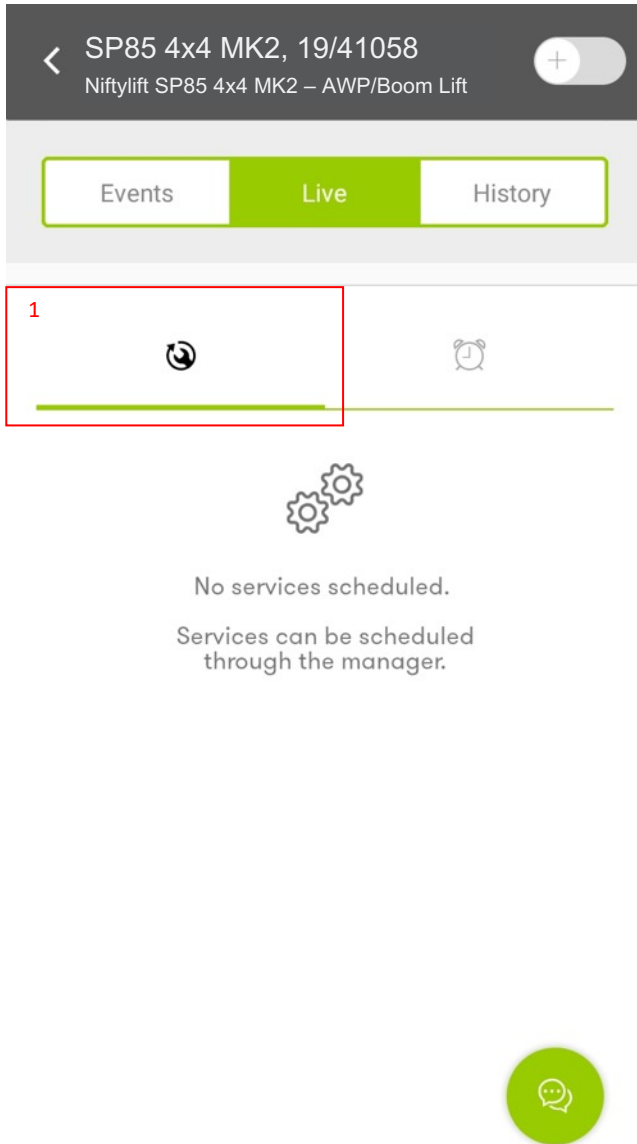
Values of particular parameters are 1 or 0.
1= Active, 0= Not Active

7. Connections

Physical inputs of the Trackunit device displaying when the machine is 'On' and 'Active'.

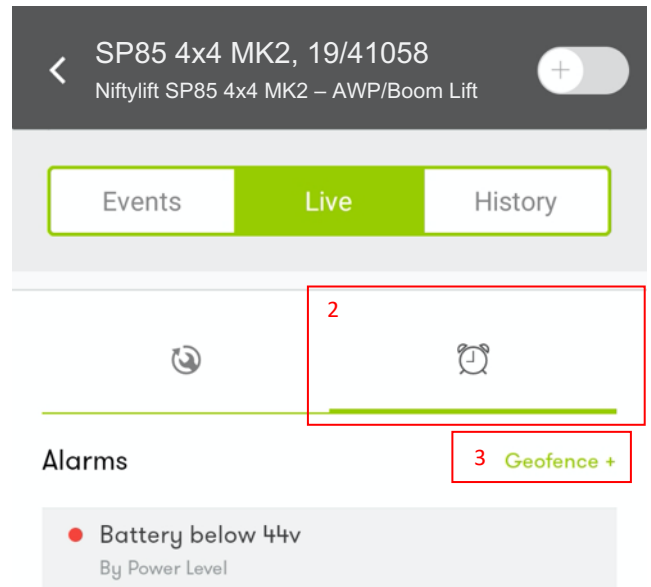
The screenshot displays the 'Live Status' page for a Niftylift SP85 4x4 MK2 machine. The interface includes a top navigation bar with 'Events', 'Live', and 'History' tabs. Below the map, there are sections for machine details, activity timeline, performance metrics, working time, insights, advanced sensors, and connection status.

Machine – Live Status



1. Scheduled Services

Select to view all the machine services that have been scheduled in Niftylink Manager.



2. Alarms

Select to view all alarms that have been set for the machine in Niftylink Manager, e.g. Battery below 44v.

3. Geofence Alarm

Select 'Geofence +' to set up an alarm in Niftylink Go that triggers when the unit is moved away from its current location.

Machine – History

1. History

Select to view any events that the machine has experienced in the past.

2. History list

List of events that the machine has experienced in the past.

Select a specific fault to view how to resolve it. [See page 10](#) for more information about 'Machine Faults'.

SP64 4x4 MK2, 22/34569
Niftylift SP64 4x4 MK2 – AWP/Boom Lift

Events Live **History**

2 Nov 14, 2019 09:34 ID: 191D47F5

Machine Fault

Fault code
02009405

Interpretation
There is a Under voltage error on the...

Nov 14, 2019 09:34 ID: 2300BC13

Machine Fault

Fault code
02009305

Interpretation
There is a Under voltage error on the...

Nov 14, 2019 09:34 ID: FDCDF66F

Machine Fault

Fault code
02009205

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If you need any technical support, contact us.

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