niftylift

User Guide

Niftylink® Go

Smart. Connected. Efficient.

Contents

Logging into the Niftylink Go App

1. Download the 'Niftylink Go' app from the App Store (Apple Devices) or Google Play (Android Devices)
2. Open the 'Niftylink Go' app on your mobile device
3. Enter your Username and Password
4. Select 'Login'

Forgotten your Password?

1. If you have forgotten your password, select 'Forgot password' and you will be taken to the right-hand screen pictured above
2. Enter your Username
3. Select 'Reset password'
4. You will be sent an email with instructions on how to reset your password

Niftylink Go Toolbar

When you login to the Niftylink Go app, you will be presented with this screen. The Niftylink Go Toolbar is always visible on the 'Attention', 'Nearby' and 'Following' screens.

1. My Account
Select to view 'Terms and conditions', 'Acknowledgements' and to logout of the Niftylink Go app.
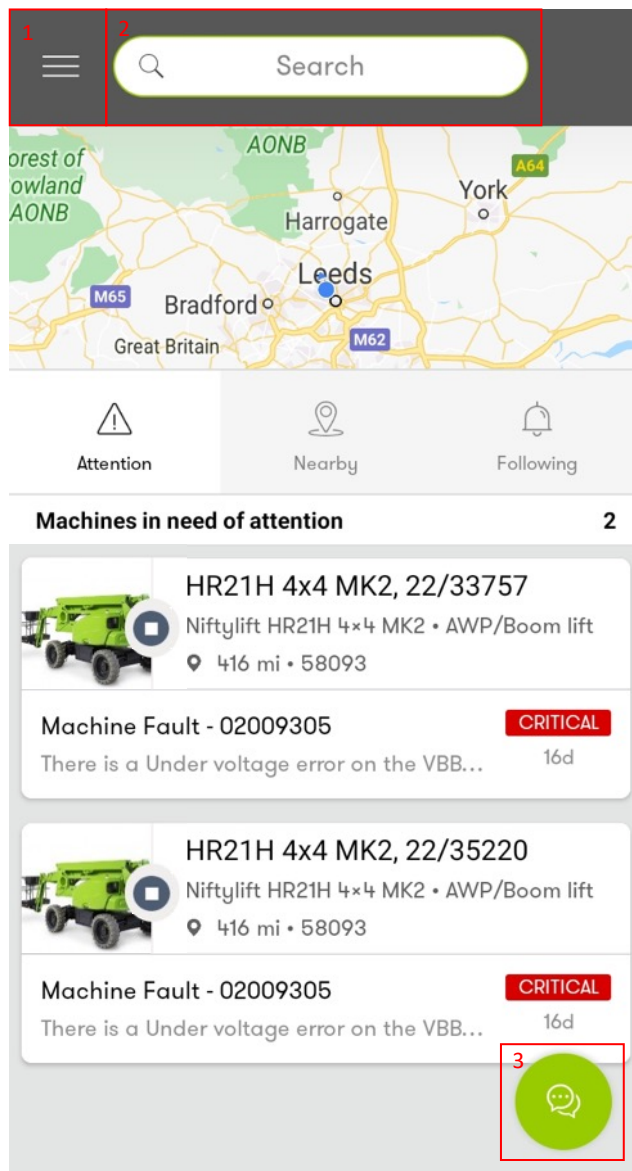
2. Search
Select 'Search' to use the search function of Niftylink Go.

For information on how to use 'Search', .

3. Messages
Select to view messages around all your machines.

For information on 'Messages', .

Search

Before search

1 Search

2 Saved searches   0 >

3 Filters   Clear

Group

Category

Brand

Type

Year

Show results

After search

HR21   **4** ⭐

Search   18

HR21D 4x4 MK2, 22/32062
Niftylift HR21D 4×4 MK2 • AWP/Boom lift
⊙ 129 mi • MK5

HR21D 4x4 MK2, 22/34567
Niftylift HR21D 4×4 MK2 • AWP/Boom lift
⊙ 29 mi • S4 7UT

HR21D 4x4 MK2, 22/34568
Niftylift HR21D 4×4 MK2 • AWP/Boom lift
⊙ 24 mi • YO32 9LF

HR21D 4x4 MK2, 22/34569
Niftylift HR21D 4×4 MK2 • AWP/Boom lift
⊙ 4 mi • LS15 0BF

HR21D 4x4 MK2, 22/35743
Niftylift HR21D 4×4 MK2 • AWP/Boom lift
⊙ 129 mi

HR21E 2x4 MK2, 22/39493
Niftylift HR21E 2×4 MK2 • AWP/Boom lift
⊙ 791 mi • 7047   **5**

HR21E 2x4 MK2, 22/42618

1. Search Bar
Select this bar and type the machine(s) you are looking for, e.g. HR21 if you are only looking for Niftylift HR21 machines.

2. Saved searches
Select to view any searches again that you have saved previously.

3. Filters
Filter your searches, e.g. only include AWP/Boom lift machines in your search.
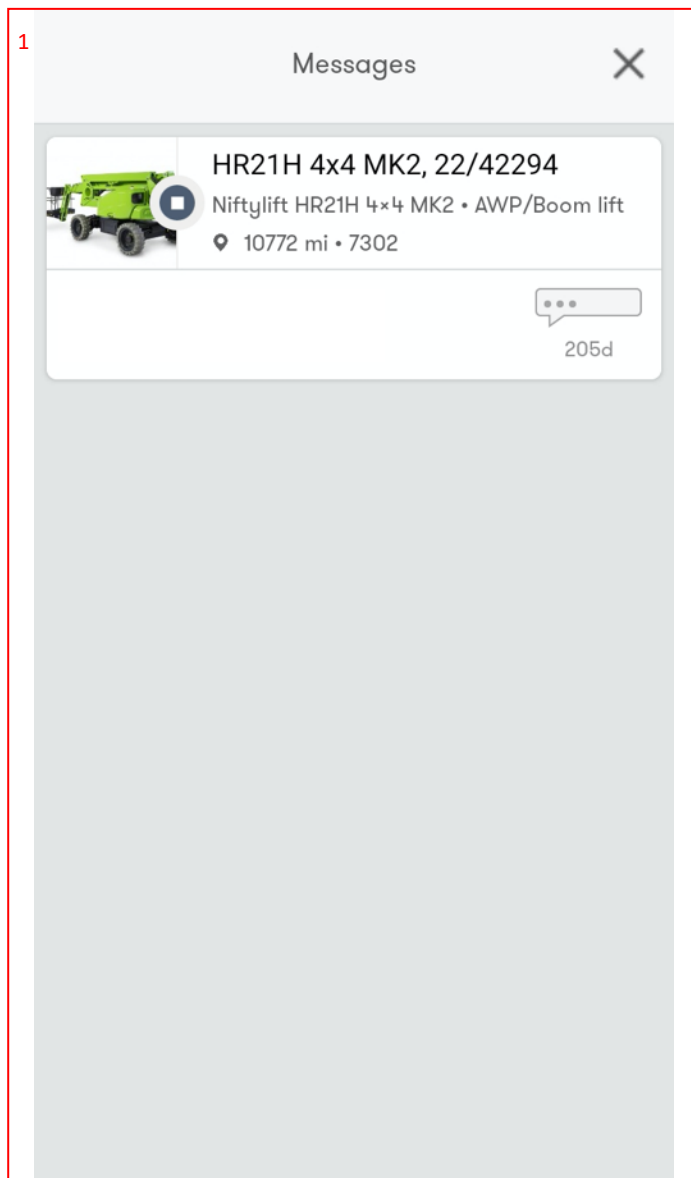
4. Save your search
After you have made your search, select the green star if you want to save the search criteria to use again later.

5. Map View
Select to view all the machines from your search on a map.

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Messages

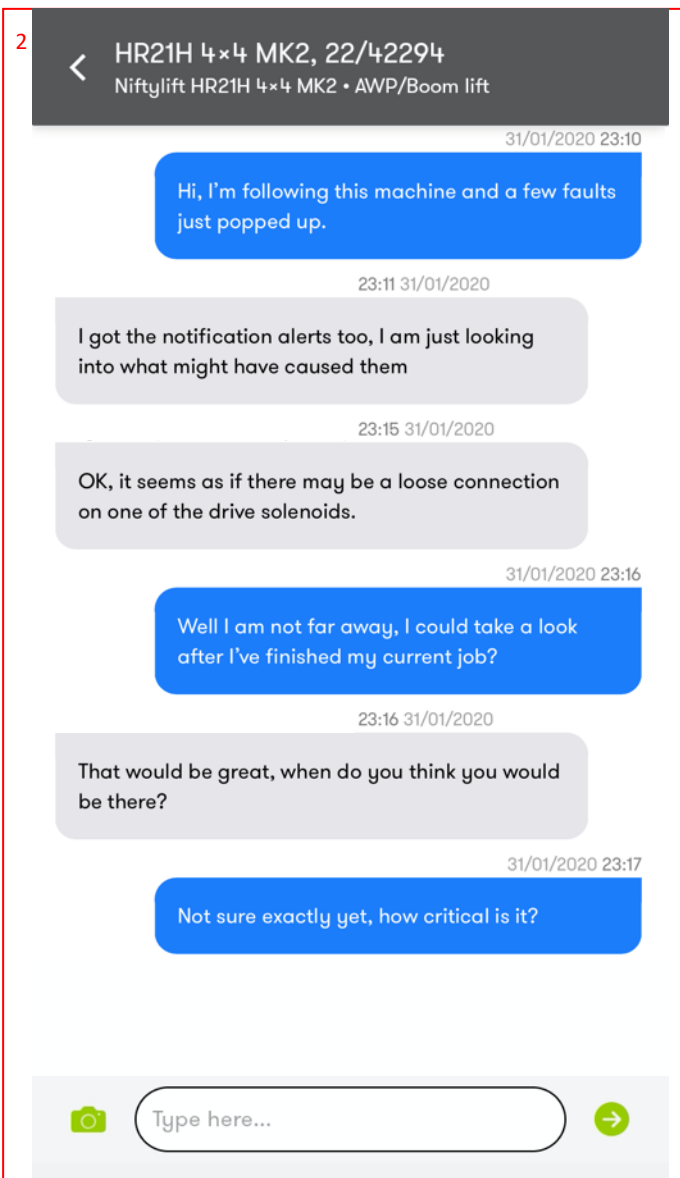## All machine messages

Individual machine messages

1. Messages
Displays all machines that have messages. Machines with the most recent messages will be at the top of the list.

Select a specific machine to view the 'Individual machine messages'.

2. Individual machine messages
See all messages that have been sent around a specific machine.

When sending messages, you can attach photos or videos by selecting the camera icon in the bottom left corner of the screen.

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Attention List

1. Attention
Select to view all machines in need of attention.

2. Map
Map which displays the location of all machines in need of attention.

Select the map to view in full screen.

3. Machines in need of attention
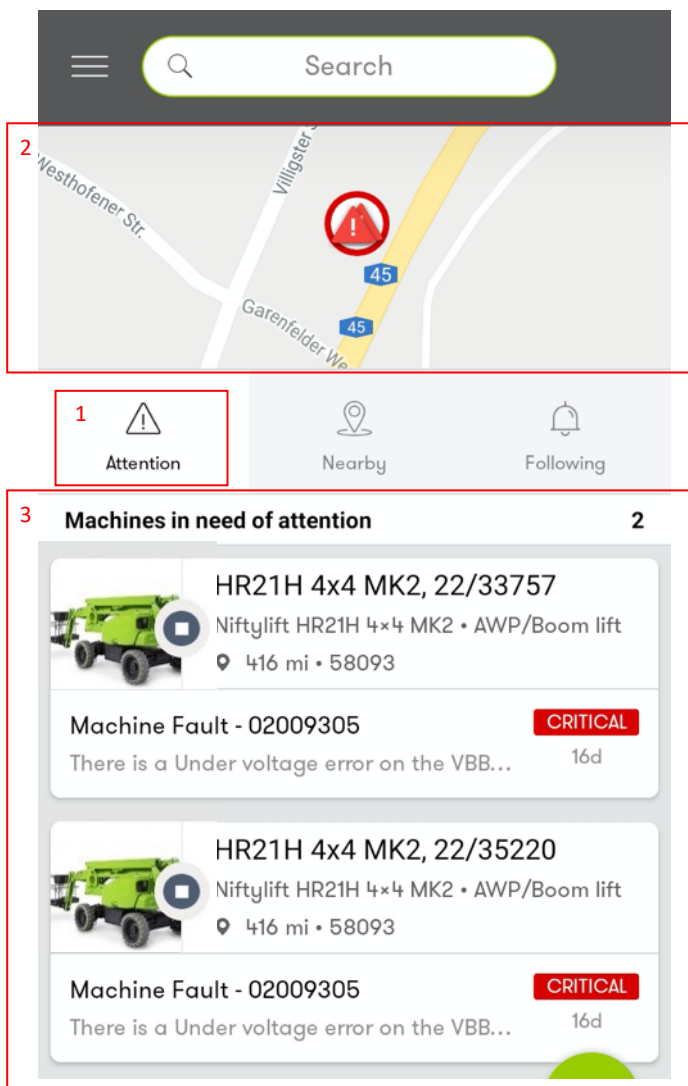List of all machines in need of attention.

Includes the following information on each machine:

- Machine model
- Machine name
- Brand
- Machine type
- Distance from your current location
- Fault code
- Criticality of fault (Critical or Low)
- Number of days since the event occurred

Select a specific fault to view how to resolve it. See page 10 for more information about 'Machine Faults'.

Machine Location

1. Nearby
Select to view all machines within a set distance of your current location.

2. Map
Map which displays the location of all machines within a set distance from your current location.

Select the map to view in full screen.

3. Set distance
Move the green dot between 3-1500 miles to only view machines within a set distance of your current location.

Includes the following information on each machine:

- Machine model
- Machine name
- Brand
- Machine type
- Distance from your current location
- Postcode of where the machine is located
- Fault code (Only if there is an active fault)
- Criticality of fault (Only if there is an active fault)

Select a specific machine to view its data.

See pages 9-13 for more information about 'Machine Data'.
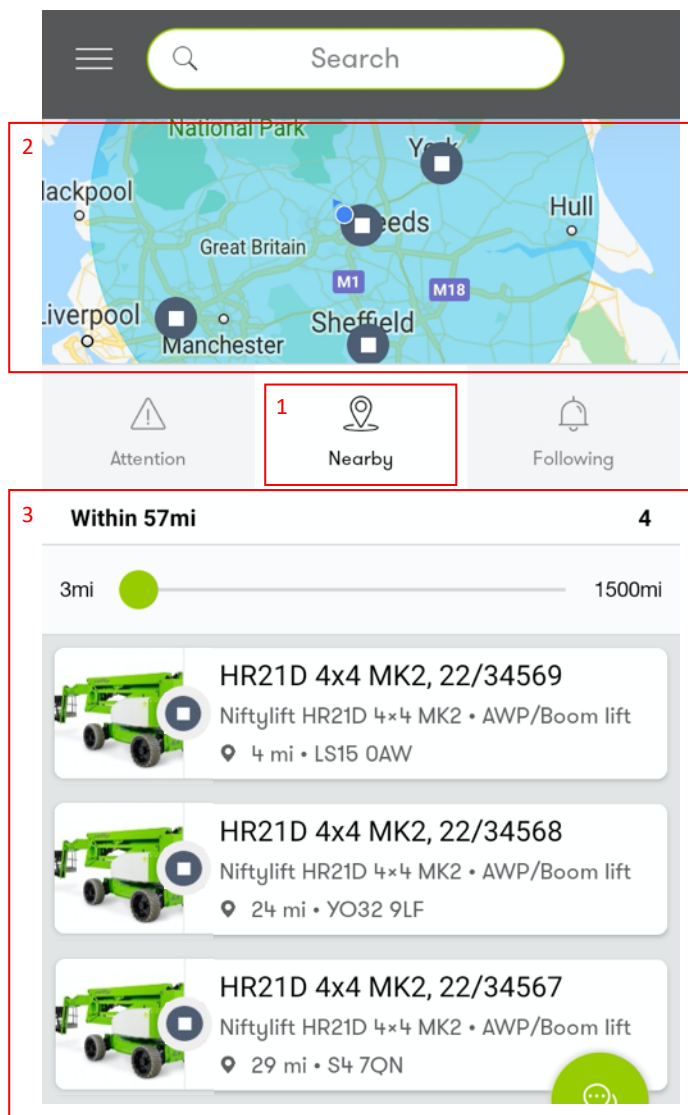
Following

1. *Following*
Select to view all machines that you are 'Following'.

to find out how to follow a machine.

2. *Map*
Map which displays the location of all machines that you are currently 'Following'.

Select the map to view in full screen.

3. *Followed by me*
List of all the machines that you currently follow.

Includes the following information on each machine:

- Machine model
- Machine name
- Brand
- Machine type
- Distance from your current location
- Postcode of where the machine is located
- Fault code (Only if there is an active fault)
- Criticality of fault (Only if there is an active fault)

You will receive a notification if any faults occur with machines you follow.

Select a specific machine to view its data.

for more information about 'Machine Data'.

Machine – Events

1. Follow machine
Select this icon to add this machine to your 'Followed by me' list. When you are following a machine this icon will be green and display a tick.

To view information about 'Following' machines <u>see page 8</u>.

2. Events
Select to view all the 'Events' that the machine is currently experiencing, e.g. Low machine fault.

3. Machine information
Select to view the following machine info:

• Brand
• Machine type
• Machine model
• Year of production
• Serial number (VIN)
• Unit serial number
• Telematic maturity score

4. Acknowledge
Select to indicate to anyone using the Niftylink Go app or Niftylink Manager that you are working on this machine.

5. Report issue
If you discover additional issues that haven't been picked up by Niftylink you can report them on the app, e.g. if there is damage to the machine.

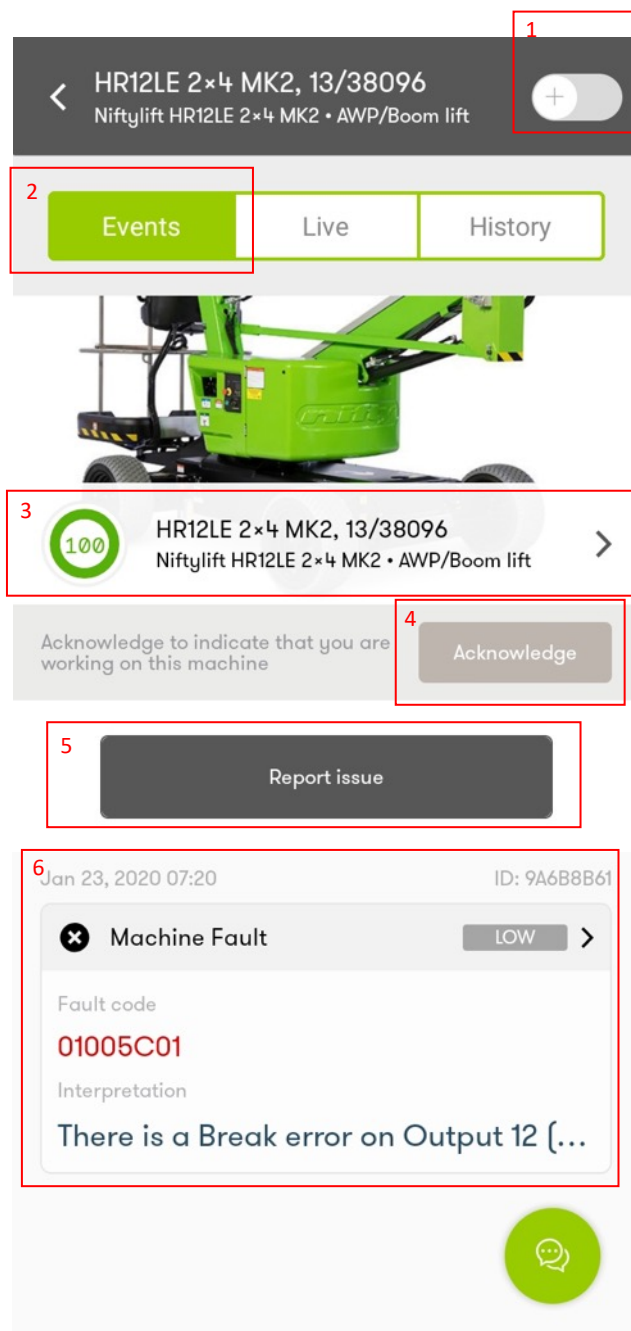When reporting you can include the following information:

• A title for the issue
• A description of the issue
• Whether or not it is a 'Critical' issue
• Visual documentation of the issue, e.g. photos

6. Machine Faults
A list of all the 'Machine Faults' currently affecting the machine.

Select a specific fault to view how to resolve it.
<u>See page 10</u> for more information about 'Machine Faults'.

HR12LE 2×4 MK2, 13/38096
Niftylift HR12LE 2×4 MK2 • AWP/Boom lift

Events | Live | History

100 | HR12LE 2×4 MK2, 13/38096
Niftylift HR12LE 2×4 MK2 • AWP/Boom lift

Acknowledge to indicate that you are working on this machine | Acknowledge

Report issue

Jan 23, 2020 07:20 | ID: 9A6B8B61
Machine Fault | LOW
Fault code
01005C01
Interpretation
There is a Break error on Output 12 (...

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Machine – Machine Fault

1. Machine Fault
This section displays all the important information about the 'Machine Fault' including:

- Criticality of the fault (Critical or Low)
- Fault code
- Description of the fault
- Date & time of the fault
- Recommendation on how to resolve the fault

2. See what happened last
View the value of any advanced data parameter at the time at which the fault occurred.

3. Compare with
Compare the value of an additional advanced data parameter at the time at which the fault occurred.

Machine – Live Status

1. Live
Select to view the machines activity during the day.

2. Machine info
Select to view the following machine info:

- Brand
- Machine type
- Machine model
- Year of production
- Machine name
- Unit serial number
- Telematic maturity score

3. Machine activity
Displays the % of the day that the machine has spent Working, Idle or Stopped.

4. Working time
Displays time from first activity to last activity on the day and the time that the machine has been active in total today.

5. Insights
Displays cleansed and structured data from different connectivity set-ups, e.g. Fuel Level, Engine Hours and Altitude.
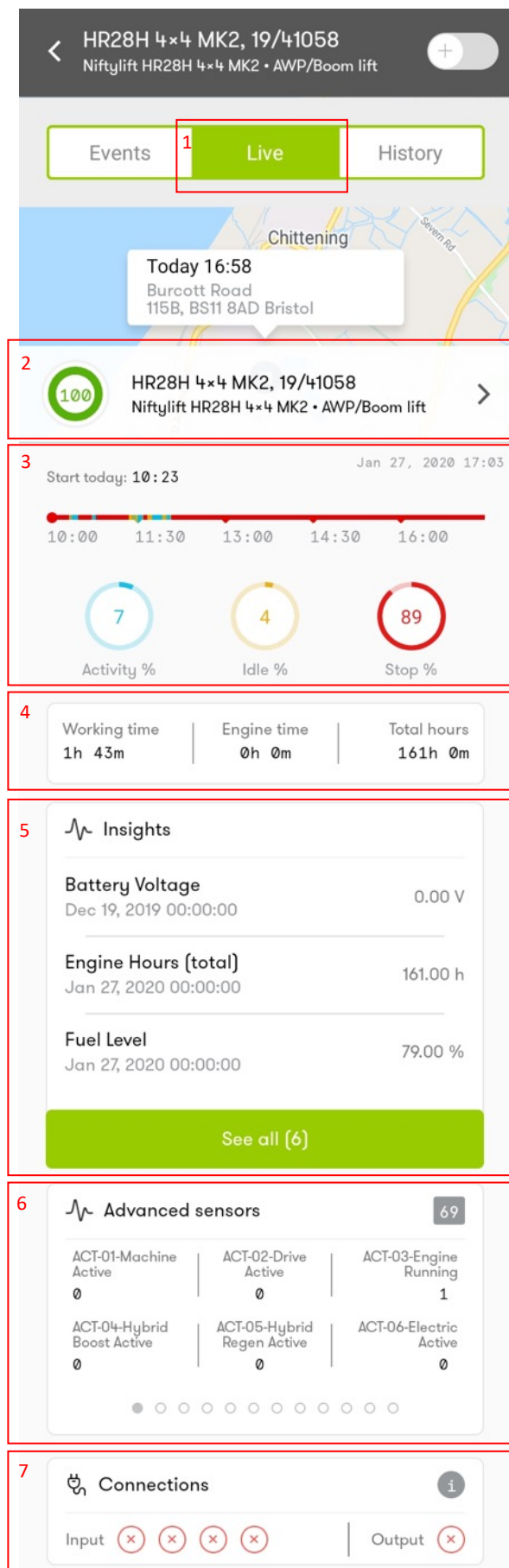
6. Advanced Sensors
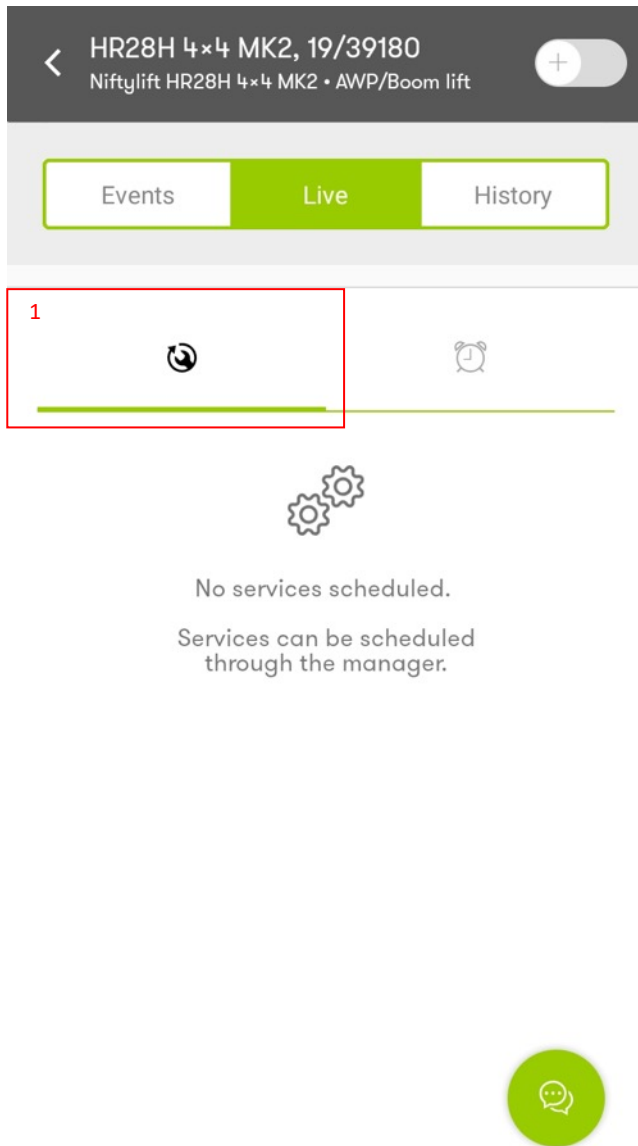A list of all the machines sensors.

Values of particular parameters are 1 or 0.
1= Active, 0= Not Active

7. Connections
Physical inputs of the Trackunit device displaying when the machine is 'On' and 'Active'.

Machine – Live Status

HR28H 4×4 MK2, 19/39180
Niftylift HR28H 4×4 MK2 • AWP/Boom lift

Events | **Live** | History

1

No services scheduled.

Services can be scheduled
through the manager.

HR12LE 2×4 MK2, 13/38096
Niftylift HR12LE 2×4 MK2 • AWP/Boom lift

Events | **Live** | History

2

Alarms   **3** Geofence +

● Battery below 44v
By Power Level

1. Scheduled Services
Select to view all the machine services that have
been scheduled in Niftylink Manager.
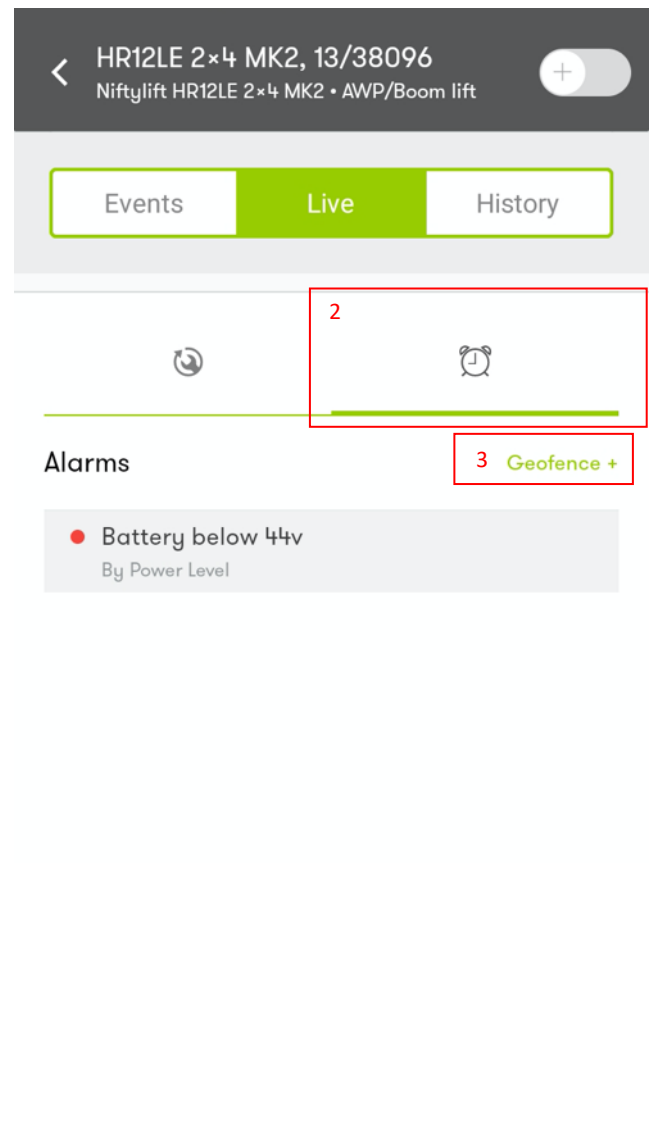
2. Alarms
Select to view all alarms that have been set for
the machine in Niftylink Manager, e.g. Battery
below 44v.

3. Geofence Alarm
Select 'Geofence +' to set up an alarm in Niftylink
Go that triggers when the unit is moved away
from its current location.

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Machine – History

1. *History*
Select to view any events that the machine has experienced in the past.

2. *History list*
List of events that the machine has experienced in the past.

Select a specific fault to view how to resolve it.
See page 10 for more information about 'Machine Faults'.

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